



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

Date: 10/9/13

Misty Bousman-Ray and Marc Ray
1708 1st Ave
Perry, IA 50220

Complaint Description: The Department received a complaint concerning improper discipline, improper meals/feeding, and improper supervision.

Rule Basis: Findings considered in accordance to Rule(s): 110.5(9), 110.5(6), and 110.5(7).

Findings: Two independent DHS workers conducted complaint investigation which included a spot check visit on 10/2/13. Provider was able to show successful completion of all items from earlier spot check corrective action request. Neither DHS worker was able to observe or find any evidence from complaint allegations.

Resolution: Spot check worker reviewed best practice policies in regards to meals, substitutes, and discipline. Worker also reviewed managing joint Foster Care/Child Care operation, use of both Category C-2 providers, how the Department determines numbers of allowable children, and maintaining good control of environment. Complaint investigation closed out per no findings.

Please contact me if you have any further questions.

Sincerely,

Earl Crow
Child Development Home Compliance Checks
DHS, Story County
(515) 268-7106